



Mike Porter &lt;mporter@rdhloans.com&gt;

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## Red Diamond Home Loans / Renewal Information

1 message

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Ginger Bayliss <gbayliss@gnapartners.com>  
To: "mporter@rdhloans.com" <mporter@rdhloans.com>

Wed, Jun 26, 2024 at 11:39 AM

Hi Mike!

Thank you for your participation in the G&A Partners + BCBS TX master health plan! This email is to confirm that your renewal has been processed. We appreciate your partnership and want to ensure your renewal and open enrollment has been and continues to be as smooth as possible. We would like to share a few things that plan participants may want to be aware of regarding their insurance renewal.

- **All plan changes will be effective on July 1, 2024**
- **ID Cards-** Most employees will not receive new ID cards and can continue to use the cards they currently have. Employees will only receive new ID cards if they have a change in their plans or are adding dependents. Of course, members can access their ID cards at any time on the BCBS TX member portal or from the app, or by calling G&A Partners AccessHR team at 866-497-4222. Newly enrolled employees can expect to receive new ID cards which will be mailed to their home address. With their ID cards they will be able to register for the carrier member portal and access their ID cards electronically at any time, or they can also call G&A Partners helpful AccessHR team at 866-497-4222.

Attached, you will find the following for reference:

- **2024 Summaries of Benefits and Coverages (SBCs)**-These documents explain each benefits plan offered in detail and can be found online on the [G&A Partners website](#). Please note this includes all plan SBCs but you can confirm your offerings on the attached benefits confirmation statement. Employees will have had access to these documents when they completed their online enrollment. To ensure compliance, please make sure that employees receive a copy of the SBCs.
- **Employee Benefit Booklet** - This is a copy of your employee enrollment packet for your records, which you may also use to share with new hires this plan year.
- **Confirmation Statement** – This is a copy of your final plan selections and contributions.
- **Benefits Renewal FAQ**

We value the trust and confidence you have shown in choosing us as your employee benefits partner and are committed to creating a great experience. I hope that we have exceeded your expectations for this year's renewal. If you have any helpful feedback to share on what we could do to make the experience better in the future, you can let me know or include it in the comments on your next NPS survey. You may also contact my manager, Dana Green, at any time with compliments, feedback, or concerns - she can be reached by email at [dgreen@gnapartners.com](mailto:dgreen@gnapartners.com)

If there is anything else that I can help you with related to your benefits, remember that we're here to help! Please don't hesitate to reach out.

**Ginger Bayliss**  
Benefits Account Manager

NPN #9138255

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#### 6 attachments

-  **2024 BCBSTX PPO \$1500.pdf**  
513K
-  **2024 BCBSTX PPO \$3500.pdf**  
513K
-  **2024 BCBSTX HDHP \$5000.pdf**  
504K
-  **RED DIAMOND Booklet 07.01.2024.pdf**  
9594K
-  **RED DIAMOND benefit confirmation signed.pdf**  
785K
-  **2024 G&A Benefits Renewal FAQs.pdf**  
346K