

Instructions If Dropbox Isn't Syncing

1. Reinstall the app using this link www.dropbox.com/downloading to make sure it has all of the updates.
2. Do this on each device you have dropbox linked too (phone, computer, etc.)
3. Confirm that Smart Sync is enabled in settings by clicking on the Dropbox logo, then the gear icon/avatar on the top right of the little window that will pop up (by the earth symbol), from there go to preferences and general
4. Review your selective syn settings to confirm which folder you have selected to be local, and which online only
5. It might be necessary to restart your device after this process