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**Tampa Non-Del/ Del Operations Contact List**

**Sales and Operations:**

|  |  |  |  |
| --- | --- | --- | --- |
| **Contact Name** | Doug Bailey (Sales) Business Development Mgr. | Brian Sheesley (Operations)Pipeline Account Mgr. II | Pete Carruolo (Operations)Pipeline Account Mgr. II  |
| **Office** | 201-383-0188 | 813-369-5379 | 813-379-2891 |
| **Function**  | Sales & Pricing | Eligibility Review | Delegated Loans |
| **Email** | douglas.bailey@pnmac.com | brian.sheesley@pnmac.com | Peter.Carruolo@pnmac.com |

**All Non Delegated Re-Delivered Loans**- Ross Roundhouse

ross.roundhouse@pnmac.com

(813) 498-2230

**Trade Desk:**

|  |  |
| --- | --- |
|  | **Best Effort Locks and Questions; All other requests** |
| **Hours** | 7:30am – 6:00pm PST |
| **Online** | GoPennyMac.com |
| **Phone** | 800-736-6938 (option 1) |
| **Email** | correspondentbest@pnmac.com |

\* Email must be received a minimum of 24 hours before bid is due.

**Important E-mail Addresses:**

|  |  |
| --- | --- |
| **Purchase Advice** | CorrespondentPurchase@pnmac.com |
| **Post Funding Adjustments** | CorrespondentPostClosing@pnmac.com |
| **Underwriting Scenarios** | Nondelegateduwhelp@pnmac.com |
| **Pipeline Account Managers** | Nondelegatedpam@pnmac.com |
| **Website Support** | HelpDesk@pnmac.com |