

QLMS Hotline (800) 443-2556

My Account Executive

Name:
Phone:
Email:

My Communications Specialist

Name:
Phone:
Email:

Correspondent

QLMSCorrespondent@QuickenLoans.com
· Correspondent Loan Questions

Portal

QLMSSupport@QuickenLoans.com
· Portal Access · Updating Loan Officer or Processor · NMLS Issues
***For assistance with your QLMS Portal password, please email QLMSPassword@QuickenLoans.com.*

SOS

SOS@QuickenLoans.com
· Underwriting Scenarios prior to Full Package being submitted · UW Guidelines

Rocket Launcher

QLMSRocketLaunchers@QuickenLoans.com
· Registration Issues · Findings · Credit · Loan Estimate (LE) Review

Lock Desk

LockDesk@QuickenLoans.com
· Rate Lock /Re-lock · Extension · Pricing/Rates · Pricing Adjustments · Commitment Period

Folder Receive

QLMSFolderReceive@QuickenLoans.com
· Full Package Submission · Questions on “Things We Need from You”

Appraisal Status

If you have any questions regarding your appraisal status, please contact your selected AMC directly. Please see the QLMS Appraisal Contact Chart in GURU for contact information.

Conditionally Approved

Contact your Communications Specialist.
· Condition questions and clarity · Status updates with 3rd party vendor items

Solution Underwriting

If necessary, the Solution Underwriter working on your file will contact you.

Closing

QLMSClosingSupport@QuickenLoans.com
· Redraw Docs · Funding · Closing Disclosure (CD) Approval