



## Servicing Information for Flagstar Bank

- ◆ Your Investor/Servicer is **Flagstar Bank**. In the closing package, there will be a form that outlines the transfer of servicing for your loan. This transfer will take place immediately after closing. This new servicer will collect the first payment and all other payments. If you have any questions or haven't received your payment letter, feel free to reach out to Flagstar Customer Service Department.
- ◆ Contact Information:
  - Flagstar Customer Service Department
  - (800) 968-7700
  - [www.flagstar.com/customer-service/loan-service-center.html](http://www.flagstar.com/customer-service/loan-service-center.html)
- ◆ Your 1<sup>st</sup> payment check can be mailed mail to: Flagstar Bank, P.O. Box 660263, Dallas, TX 75266-0263. Please note your Flagstar Loan number on the check.

It was a pleasure working with you and I really appreciate your business. Should you need anything in the future, you are always welcome to reach out to me. Thank you again and congratulations on the closing! – Michael Porter | 817-832-8452 | [mporter@rdhloans.com](mailto:mporter@rdhloans.com)